

Blunovus Client Onboarding Packet

What to Expect from Blunovus Care

Blunovus Care is so excited to be teaming up with your organization! Here is what you can expect as you join the Blunovus family and join us in the cause of creating deeper human connection and well-being in and out of the workplace.

PEOPLE NEED PEOPLE

OUR PROMISE

We will continually work to ensure you achieve the **utilization** and **impact** your people deserve.

1. Client Setup and Launch. Our onboarding team will partner with you to ensure you knock your implementation out of the park and that you have an ongoing success plan from the start.

2. One-Month Check-in. Our client success team will walk through your onboarding survey results and suggest best next actions for helping your people get the support they need. We'll also kick off the conversation around helping enable your managers with the expertise required to help them connect with your people at a deeper level.

3. Continual Partnership and Engagement. Our client success team provides continual reporting and analytics, according to a schedule you select, that will help you refine and execute your success plan. We will keep you updated on all of the latest Blunovus offerings so your team can take full advantage of the services we provide. We will ask for your feedback on a regular basis to ensure we're meeting your expectations.

4. Annual Review. Our client success team will ask you to complete an annual review of your client experience. We will review your success plan and do a deep dive of your annual utilization and overall adoption of the Blunovus services. Lastly, we'll review contract renewal options and terms for the upcoming year.